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[Visioning and Engineering the Knowledge Society - A Web Science Perspective](#) - Miltiadis D. Lytras
2009-09-29

This book, in conjunction with the volume CCIS 49, constitutes the refereed proceedings of the Second World Summit, WSKS 2009, held in Chania, Crete, Greece, in September 2008. The 62 revised full papers presented were carefully reviewed and selected from 256 submissions. The papers are deal with information technologies - knowledge management systems - e-business and business, organizational and inter-organizational information systems for the Knowledge Society, knowledge, learning, education, learning technologies and e-learning for the Knowledge Society, social and humanistic computing for the Knowledge Society - emerging technologies for the society and the humanity, culture and cultural heritage - technology for culture management - management of tourism and entertainment - tourism networks in the Knowledge Society, e-government and e-democracy in the Knowledge Society, innovation, sustainable development and strategic management for the Knowledge Society, service science, management, engineering, and technology, intellectual and human capital development in the Knowledge Society, advanced applications for environmental protection and green economy management, future prospects for the Knowledge Society: from foresight studies to projects and public policies, technologies and business models for the creative industries.

International Human Resource Management - Peter Dowling 2013

Dowling et al is a rare instance of a textbook that has developed alongside the field - helping to shape what it is today - and remains the market leading IHRM textbook worldwide. The international author team have ensured this edition is even more international than its predecessors, whilst also remaining close to curriculum developments. New edition changes include a streamlined chapter structure and a new chapter on the cultural context of IHRM. The focus on expatriates has been balanced with a stronger global management emphasis throughout. The content also reflects the current economic climate, including greater coverage of turbulence for IHRM and issues of employee separation. There is also expanded coverage of business ethics, outsourcing, emerging markets and small medium enterprises. In addition the new edition includes a wealth of case study material and class discussion material. A fully tailored CourseMate and Instructor's website will also be available to adopters. MARKET: Dowling et al is a core textbook for "International HRM" modules (IHRM) as taught at intermediate and postgraduate levels on all HRM programmes and the majority of broad-based business programmes. It is also used on some "International Management" modules. This textbook is autopackaged with CourseMate. CourseMate brings course concepts to life with interactive learning, study, and exam preparation tools that support the printed textbook and the textbook-specific website. CourseMate includes an integrated eBook and interactive teaching and learning tools including quizzes, flashcards, videos, and more and an EngagementTracker, a first-of-its-kind tool that monitors student engagement in the course.

International Marketing and Export Management - Gerald S. Albaum 2005

"Albaum, Duerr and Strandskov offer a unique focus on export management. The comprehensive coverage provides a wealth of examples and cases with a good spread of academic and non-academic sources. The balance between theory and practice is just right. I highly recommend this text." Geraldine Cohen, Lecturer, School of Business and Marketing, Brunel University Looking to learn about marketing decisions and

management processes needed to develop export operations either in a small to medium size business or in a global corporation? With changing opportunities and challenges in the global environment, "International Marketing and Export Management 5th edition" provides the most comprehensive and up-to-date coverage on the topic. "In my opinion Albaum, Duerr and Strandskov have written an excellent text book on the subject of International Marketing and students will find it both readable and extremely informative." David Demick, Senior Lecturer, School of Marketing, Entrepreneurship and Strategy, University of Ulster Geared to both undergraduate and postgraduate courses on International Marketing or Export Marketing/International Trade, this book can also be used as a supplementary text on International Business courses and as a useful source of reference to even the most experienced of practitioners. New to this edition! In response to recent global developments, the authors have increased emphasis on the following: the impact of the Internet, World Wide Web, and e-commerce the increasing use of specialized software to assist in managing marketing functions, increasing efficiency in logistics, and coordinating and controlling enterprises the impact of technological advances on international marketing the changes resulting from China's rapid, export-led growth and from its entry into the World Trade Organization the growing concerns with respect to social responsibility, and the costs of failure to meet societal expectations. Visit www.booksites.net/albaum to access valuable teaching tools, including an Instructor's Manual and Power Point Slides. Gerald Albaum is Research Professor at the Robert O. Anderson Schools of Management, University of New Mexico and Professor Emeritus of Marketing at the University of Oregon, USA. He is also Senior Research Fellow at the IC2 Institute, University of Texas, Austin, USA. He has been a visiting professor and scholar at universities in Canada, Denmark, New Zealand, Australia, Turkey, France, Finland and Hong Kong. Edwin Duerr is a Professor Emeritus of International Business at San Francisco State University, USA. He has been a visiting professor at universities in Japan, Brazil, Germany, Denmark, Sweden and the Netherlands and has extensive consulting business around the globe. Duerr is also Senior Editor of "The" "Journal of International Business and Economy," Jesper Strandskov is a Professor of International Business at Aarhus School of Business, Denmark. He has been visiting professor at universities in the USA and Australia. He also acts as an international business consultant to several business companies and public institutions.

Strategic Management and Business Policy - Thomas L. Wheelen 1998-01

This text provides the Strategic Management and Business Policy student with a presentation of traditional and new strategic management topics. These topics include: corporate governance, hypercompetition, competitive strategy, outsourcing, mass customization, technology, international issues, environmental trends and ethics.

Advances in Mergers and Acquisitions - Sydney Finkelstein 2013-07-24

This volume brings together the best research in acquisition strategy by leading scholars in the field of mergers and acquisitions. Important new findings in this volume detail how cultural considerations and differences help to predict the success or failure of an acquisition strategy.

American Book Publishing Record - 2002

Estratégias e Processos de Internacionalização - - Manuel Alberto Ramos Mações 2018-11-29

Muitas vezes as empresas sentem o impulso e a necessidade de se lançarem nos mercados internacionais,

quando o mercado nacional está saturado ou quando pretendem diversificar os mercados, tendo em vista explorar as suas capacidades tecnológicas e as suas vantagens competitivas, ou reduzir os custos e diversificar os riscos. A escolha das estratégias e das formas de internacionalização depende da natureza do negócio, dos objetivos da empresa, do tipo do produto e do ambiente competitivo local.

Managing Change - Bernard Burnes 2009

"This text is unique in demonstrating clearly the linkages between corporate strategy, organisational behaviour and the management of change. This is an ideal undergraduate text that will also be valuable for experienced managers on masters programmes." David Buchanan, Professor of Organisational Behaviour, Cranfield School of Management "This is the essential and definitive text on change management. It integrates the vast sweep of organisational theory and practice in a highly readable way. Every student and practitioner must have this." Michael Griffin, Director of Human Resources, King's College Hospital NHS Trust Globalisation. Mergers and Acquisitions. New technologies. New competitors. Rapid growth. Rapid decline. Economic boom. Financial crisis. In order to maximise their success, organisations today need to adapt to a turbulent environment. Yet one of the world's leading consultancies, Bain & Co, claims that the failure rate of change management projects is around 70 per cent. Managing change is not easy. The purpose of this leading textbook is to help you understand and consider the theoretical approaches to change and to make sense of these in the light of practical examples. Managing Change is written for students on modules covering management, strategy and organisational change as part of undergraduate and postgraduate programmes.

ECRM2014-Proceedings of the 13th European Conference on Research Methodology for Business and Management Studies - Dr Martin Rich 2014-06-16

Managing Across Borders - Christopher A. Bartlett 2002

Offers insights into the management of companies operating in an international environment. This book describes the emergence of a revolutionary corporate form - the transnational - and reveals how the nature of the global competitive game has fundamentally changed.

Global Management - Helen Deresky 2002-01-01

This book addresses the actual management functions and behaviors necessary to develop global vision and management skills at both an organizational—strategic(macro) level, and the interpersonal (micro) level. This book places the executive or reader in the role of a manager of any nationality, encouraging the reader to take a truly global perspective in dealing with dynamic management issues in both foreign and diverse host environments. Throughout, the book emphasizes how the variable of culture interacts with other national and international factors to affect managerial processes and behaviors. In addition, the growing competitive influence of technology is emphasized, with boxes featuring the use of e-business for global competitive strategic positioning. A four-part organization covers the global manager's environment, the cultural context of global management, formulating and implementing strategy for international and global operations, and global human resources management. For executives trying to improve their global vision and management skills in order to better themselves and the various organizations for which they work.

Strategic Management - Gregory G. Dess 2005-01

Strategic Management: Text and Cases, 2nd Edition, by Dess/Lumpkin/Eisner is both readable and rigorous - written for today's student. A rocket-ship in its first edition, the revision continues to provide solid treatment of traditional topics in strategic management, as well as contemporary topics like entrepreneurship, knowledge management, and internet strategies. The prestigious author team understands the importance of thorough, modern concepts illustrated by rich, relevant and teachable cases. The new case selections emphasize variety, currency, and familiar company names. The cases are up-to-date in terms of both financial data and strategic issues. This group of cases gives both instructors and students unparalleled quality and variety. Based on consistent reviewer feedback, these selections combine comprehensive and shorter length cases about well known companies.

Marketing - Gary Armstrong 2007

How do we get you moving? By placing you—the customer—in the driver's seat. Marketing introduces the leading marketing thinking on how customer value is the driving force behind every marketing strategy.

Fasten your seatbelt. Your learning journey starts here! www.prenhall.com/kotler
Books in Print Supplement - 1994

International Management: Managing Cultural Diversity - Helen Deresky 2015-05-20

International Management: Managing Cultural Diversity International Management explores the dynamic global environment of business management by examining the political, legal, technological, competitive, and cultural factors that shape corporations worldwide. With its hallmark clear and concise approach, International Management places fundamental management theories in an international context. Students will gain a comprehensive understanding of the practices, cultural skills and sensitivities needed to operate successfully in a wide range of cross-national situations. The second Australian edition of International Management focuses on the expanding economics of Australasia, China, India and their increasing trade amongst themselves, the European Union and the Americas. International Management 2nd edition incorporates up-to-date research, increased coverage of ethics, a wide range of case studies and examines recent trends affecting international business managers in today's hypercompetitive global environment. International Management is suitable for undergraduate and post graduate students majoring in international business, general management or cross cultural studies.

Journal of World Trade - 2010-02

Start-Ups and SMEs: Concepts, Methodologies, Tools, and Applications - Management Association, Information Resources 2020-01-03

Smaller companies are abundant in the business realm and outnumber large companies by a wide margin. To maintain a competitive edge against other businesses, companies must ensure the most effective strategies and procedures are in place. This is particularly critical in smaller business environments that have fewer resources. *Start-Ups and SMEs: Concepts, Methodologies, Tools, and Applications* is a vital reference source that examines the strategies and concepts that will assist small and medium-sized enterprises to achieve competitiveness. It also explores the latest advances and developments for creating a system of shared values and beliefs in small business environments. Highlighting a range of topics such as entrepreneurship, innovative behavior, and organizational sustainability, this multi-volume book is ideally designed for entrepreneurs, business managers, executives, managing directors, academicians, business professionals, researchers, and graduate-level students.

Strategic International Management - Dirk Morschett 2015-01-27

A compact overview of the most relevant concepts and developments in International Management. The various strategy concepts of internationally active companies and their implementation in practice are the core of this book. The authors describe the particularities of international value chain activities and management functions and offer a thorough understanding of how Production & Sourcing, Research & Development, Marketing, Human Resource Management and Controlling have to be designed in an international company and what models are available to understand those activities in an international context. In 23 lessons, a comprehensive overview of all key issues is given. Each lesson is accompanied by a case study from an international company to facilitate the understanding of all important factors involved in strategic international management. In this third edition, all chapters have been updated, all case studies revised, new chapters and recent data were integrated.

Procedures & Theory for Administrative Professionals - Karin M. Stulz 2012-01-01

PROCEDURES AND THEORY FOR ADMINISTRATIVE PROFESSIONALS, 7TH EDITION prepares students seeking entry-level assistant positions or who are transitioning to a job with greater responsibility. Instruction and activities target new technology and build communication and human relation skills. Emphasis on critical thinking, creative problem solving, and professional development prepare students for challenges they will face in today's global market place. The seventh edition has been reorganized to offer more thorough coverage of key topics ranging from new technologies, the changing workplace, leadership, and personal finance. This text is packed with professional pointers, technology, and practical activities that prepare students for success in today's global workplace. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Managing Across Cultures - Mohamed Branine 2011-03-17

Electronic Inspection Copy available for instructors here Managing across Cultures introduces the concepts, policies and practices of managing resources in different socioeconomic, political and cultural contexts. It is structured on a country-by-country basis to allow a closer and more rigorous examination of the factors that influence labour market trends, organization and employment policies and practices in specific countries. The book: - includes dedicated chapters on emerging economies in Asia, Africa, the Middle East and Latin America - provides an understanding of the theoretical underpinnings and the practical implications of different national approaches to management in a clear and coherent style -packed with case studies and examples from a wide range of geographical contexts - contains learning features such as: learning objectives; tasks; summaries; suggestions for further reading; and revision questions.

International Management: Culture, Strategy and Behavior W/ OLC Card MP - Richard M. Hodgetts 2005-02-16

As a discipline of academy inquiry, International Management applies management concepts and techniques to their contexts in firms working in multinational, multicultural environments. Hodgetts' Luthans: International Management was the first mainstream International Management text in the market. Its 6th edition continues to set the standard for International Management texts with its research-based content and its balance between culture, strategy, and behavior. International Management stresses the balanced approach and the synergy/connection between the text's four parts: Environment (3 chapters): Culture (4 chapters), Strategy and Functions (4 chapters) and Organizational Behavior /Human Resource Management (4 chapters).

Handbook of Research on Entrepreneurship, Innovation, and Internationalization - Teixeira, Nuno Miguel 2019-06-28

In a global and increasingly competitive world, companies must be aware of important drivers. Entrepreneurship and innovation are important contributions to the development of economies and creation of employment, gaining relevance in the business context due to a more complex market and needs for higher differentiation. The Handbook of Research on Entrepreneurship, Innovation, and Internationalization provides key data to business managers on dealing with entrepreneurship, as well as for creating networks and complementarities for leveraging the firm's activity in order to help plan and control innovation and internationalization processes to avoid risk and increase the firm's value. The content within this publication includes topics such as family business, economics, and business education. It is designed for entrepreneurs, managers, researchers, academicians, and students.

Managing Global Strategy - William H. A. Johnson 2020-10-22

This concise, practical textbook clearly explains how to go about developing and implementing a global strategy for any organization, from Born Global start-ups, to more established large companies struggling to manage their global extensions, to nonprofits including non-governmental organizations (NGOs) and charities. Written clearly and concisely, this volume brings together multiple tools, models and frameworks into one resource to guide a successful global strategy development and implementation process. Issues covered include: • Internal and external environmental analyses; • Cross-cultural communication; • Structural considerations; • Leadership and motivation; • Foreign market entry, mergers, alliances and acquisitions. Upper-level undergraduate and postgraduate students of global business will appreciate this accessible guide to a highly complex endeavor, as will practicing managers in global organizations seeking a ready reference. Instructors will also value the outline of a semester-long project keyed to the book, developed and tested by the author.

Understanding Cross-cultural Management - Marie-Joëlle Browaeys 2019

Given the global nature of business today and the increasing diversity within the workforce of so many industries and organisations, a cross-cultural component in management education and training has become essential. This is the case for every type of business education, whether it be for aspiring graduates at the start of their careers or senior managers wishing to increase their effectiveness or employability in the international market. The 4th edition of Understanding Cross-Cultural Management has been adapted in line with the feedback from our many readers, and boasts new case study material based on recent research, as well as a stronger focus on Asian cultures, thereby providing more non-Western examples.

Strategic International Management - Dirk Morschett 2011-01-19

"Strategic International Management" takes a global perspective and covers the major aspects of international business strategies, the coordination of international companies and the particularities of international value chain activities and management functions. The book provides a thorough understanding of how Production & Sourcing, Research & Development, Marketing, Human Resource Management and Controlling have to be designed in an international company and what models are available to understand those activities in an international context. The book offers 20 lessons that provide a comprehensive overview of all key issues. Each lesson is accompanied by a case study from an international company to facilitate the understanding of all important factors involved in strategic international management.

Marketing - Gary M. Armstrong 2009

This best-selling, brief introduction to marketing teaches students marketing using a customer value framework. The ninth edition includes new and expanded material on Integrated Marketing Communication, social networks, measuring and managing return on marketing, creating customer value, building and managing customer relationships, marketing accountability and return on investments, and direct and online marketing. For marketing professionals who believe customer value is the driving force behind every marketing strategy.

International Management - Helen Deresky 2003

For courses in International Management, Multinational Management, Global Strategy, and Comparative Management. This globally oriented text covers the most current research and trends in International Management. It offers comprehensive and integrative cases that illustrate the actual behaviors and functions required for successful cross-cultural management at the strategic and interpersonal level. - NEW - New E-Biz boxes in each chapter. - Offers students insight into e-business. - NEW - New opening profiles featuring real companies. - Offers students real examples. - Comprehensive coverage of the roles and functions of managers in the global environment. - Provides students with an inside view. - Management Focus boxes. - Brings topics to life for students with real companies and people. - A cultural, behavioral, and strategic emphasis. - Gives students a more realistic picture of international management today. - Coverage of comparative management topics. - Keeps students up to date on key global issues and events. - Internet Exercises are included. - Helps students explore the text content in more detail. - Technology Application boxes. - Keeps students abreast of how technology

International Human Resources Management - Carolina Machado 2015-03-07

This book covers the issues related to human resource management (HRM) in an international context. It gives perspectives and future direction in International HRM research. The chapters explore the models, tools and processes used by international organizations in order to assist international managers to better face the challenges and changes in HRM. It is suitable to HR managers, engineers, entrepreneurs, practitioners, academics and researchers in the field.

International Management? - FRED. DOH LUTHANS (JONATHAN.) 2020-06-16

Multinational Enterprise Management Strategies in Developing Countries - Khan, Mohammad Ayub 2016-05-16

In contemporary economies, businesses must consistently make strides to remain competitive and profitable at both national and international levels. Unlike in the developed world, corporations in developing nations face a different set of challenges for achieving growth. Multinational Enterprise Management Strategies in Developing Countries is an authoritative reference source for the latest scholarly research on diverse opportunities and obstacles facing multinational corporations in emerging economies. Highlighting innovative perspectives and real-world examples, this book is ideally designed for researchers, practitioners, upper-level students, and industry professionals interested in management approaches for achieving success in international corporations.

Forthcoming Books - Rose Arny 1993-12

International Entrepreneurship in the Arts - Lidia Varbanova 2016-10-04

International Entrepreneurship in the Arts focuses on teaching students, artists, and arts managers specific

strategies for expanding creative ventures that are already successful domestically to an international audience. Varbanova's accessible writing outlines a systematic theoretical framework that guides the reader from generating an innovative idea and starting up an international arts enterprise to its sustainable international growth. Applying concepts, models, and tools from international entrepreneurship theory and practice, Varbanova analyzes how these function within the unique setting of the arts and culture sector. The book covers: Domestic inception of an arts enterprise, followed by international expansion Starting up an international arts venture in the early stages of its inception Presenting an arts activity or project in a foreign country or region Financing a startup venture with international resources Implementing diverse models of international partnership Starting up an arts venture that is run by a multinational team Creating an art product with international dimension The book's 23 case studies and 54 short examples feature disciplines from fine arts and photography to music, theatre, and contemporary dance, and cover ventures in over 20 countries to provide students with practical insight into the issues and challenges facing real arts organizations. Aimed at students interested in the business aspects of arts and cultural ventures, it will also be of use to practitioners looking at ways to internationalize their own enterprises.

Cultural and Technological Influences on Global Business - Christiansen, Bryan 2013-04-30

Technology is a key driver behind the effects of contemporary globalization on business and other organizations worldwide. Understanding this phenomena in connection with the impact of cultural variations can help improve business and product life cycles in an era in which corporate capital and liquidity buffers must be increased for unexpected developments in global markets. Cultural and Technological Influences on Global Business is a leading publication in its field emphasizing the importance of deeply exploring the effects of cultures and technologies on the global business sector. This reference source is beneficial for professionals, researchers, and practitioners who wish to broaden their understanding of the direct relationship between culture and technology in the international business realm.

Contemporary Approaches to Activity Theory: Interdisciplinary Perspectives on Human Behavior - Hansson, Thomas 2014-10-31

The human mind is best understood when it is studied in the context of meaningful and goal-oriented interactions between individuals and their environment. These internal and external activities help to shape the human consciousness and experience. Contemporary Approaches to Activity Theory: Interdisciplinary Perspectives on Human Behavior is an opportunity to study the complex, socially-oriented contexts of humans by considering the entirety of our environments: cultures, motivations, signs and tools, and various activities. Highlighting strategies in design, educational and work practice, and methodological analysis, this book is an essential reference source for academicians, researchers, and students interested in gaining a thorough understanding of the interaction between humans and their environments.

30-07-2019 إدارة الأعمال الدولية - زكريا مطلق الدوري - احمد على صالح

مما لا يختلف عليه اثنان، أنه في ظل العولمة وزيادة التداخل والعلاقات الدولية والاقتصادية نتيجة تكنولوجيا المعلومات والاتصالات أصبحت مسألة الانفتاح على العالم وممارسة الأعمال الدولية في أكثر من دولة وخارج الحدود الوطنية، مسألة في غاية الأهمية كونها تمثل ضرورة فرضتها بيئة التنافس العالمي لما تفرزه من مزايا وفرص لا تتوافر في البيئات الوطنية

Cross-Cultural Management and Quality Performance - Yomi Babatunde 2015-01-13

This book explores China's global competitiveness in the building of infrastructures with a particular interest in the resource-rich African countries. The book begins with a comprehensive literature review on total quality management (TQM) and national culture, followed by reviews of the construction industries in China and Nigeria. This provides better understanding of the linkages between TQM, based on the International Organization for Standardization's ISO 9000 quality management systems (QMS), and national culture, based on Emeritus Professor Geert Hofstede's national cultural dimensions. Premised on the culture-specificity and bi-directionality relationships between TQM and national culture, this book investigates the construction industries in China and Nigeria including their strengths, weaknesses, opportunities, and threats (SWOT) as well as an appraisal of their historical and emerging relationships. In its conceptual approach, this book presents different models in the lead up to its primary theoretical contribution of a quality management assessment model (QMAM) that was adopted during the study's field work. The book also presents relevant

lessons relating to cross cultural management and quality performance not only to the Nigerians but also other foreign players in Nigeria's construction industry.

Managing Sustainable Stakeholder Relationships - Linda O'Riordan 2017-09-01

This book examines corporate approaches to responsible management by investigating the stakeholder relationships between business and society. Though concepts of responsible management continue to evolve, its key objective is to explore the opportunities and dilemmas which business decision-makers face when attempting to reconcile their organisation's interests with those of other stakeholder groups. In this intensely debated field, it focuses on the power of entrepreneurial purpose and the opportunities which emerge when corporate choices and actions are driven by connected stakeholder interests. A case study of the pharmaceutical industry in the UK and Germany is presented to reveal how decision-makers in this particular sector are responding to their context-specific management challenges. The research findings are subsequently employed to examine and revise a pre-specified stakeholder management framework which was previously developed by the author. The proposed updated framework is the book's main conceptual contribution. By depicting a set of inclusive, integrated, and inter-related steps, it is intended to provide an innovative, comprehensive, practical toolkit for stakeholder management. As such, it is designed to help decision-makers to attain the greatest possible outcome from the resources they invest by consciously basing their choices not merely on the impacts for their shareholders, but also and more holistically for a broader range of stakeholders. Ultimately, the book demonstrates how optimally harmonised stakeholder management can serve as a powerful catalyst for unlocking viable business opportunities which serve the interests of business and society.

Knowledge Management in Construction - Chimay J. Anumba 2008-04-15

A key problem facing the construction industry is that all work is done by transient project teams, and in the past there has been no structured approach to learning from projects once they are completed. Now, though, the industry is adapting concepts of knowledge management to improve the situation. This book brings together 13 contributors from research and industry to show how managing construction knowledge can bring real benefits to organisations and projects. It covers a wide range of issues, from basic definitions and fundamental concepts, to the role of information technology, and engendering a knowledge sharing culture. Practical examples from construction and other industry sectors are used throughout to illustrate the various dimensions of knowledge management. The challenges of implementing knowledge management are outlined and the ensuing benefits highlighted.

Handbook of Research on Effective Marketing in Contemporary Globalism - Christiansen, Bryan 2014-06-30

The 21st century has brought about many changes in the economic realm due to acceleration of globalization. The competitive landscape in numerous areas must always be reinvented to account for these changes, therefore making different marketing efforts a requirement for long-term success. The Handbook of Research on Effective Marketing in Contemporary Globalism provides readers with an understanding of the importance of marketing products and services across different cultures and languages in an era of high global competition. Intensified globalization, shifting demographics, and rapid innovations in technology and productivity solidify this publication's importance to scholar-practitioners, business executives, and undergraduate/graduate students.

Communication in Construction - Andrew Dainty 2007-01-24

Communication within project-based environments presents special challenges. This is especially true within the construction industry, where interaction tends to be characterised by unfamiliar groups of people coming together for short periods before disbanding to work on other endeavours. This book examines communication at a number of levels ranging from interpersonal interactions between project participants to corporate communication between organizations. Several non-typical perspectives on the process of communication are introduced to encourage the reader to think about communication in a more innovative manner. The combination of differing perspectives illustrates the diversity of communication problems facing those working within project-based environments. Practical guidance is provided on possible solutions to communication problems, and a number of examples and case studies are presented.